Fairmont Consulting Ltd

Privacy Notice

2026

Privacy Notice

Who We Are

Fairmont Consulting Ltd *('we' or 'us' or 'our')* gather and process your personal information in accordance with this privacy notice and in compliance with the relevant data protection Regulation and laws. This notice provides you with the necessary information regarding your rights and our obligations, and explains how, why and when we process your personal data.

Fairmont Consulting's registered office is at 47 Butt Road, Colchester, Essex, United Kingdom, CO3 3BZ and we are a company registered in England and Wales under company number 14172585. We are registered on the Information Commissioner's Office Register; registration number ZB342459 and act as the data processor when processing your data. Our designated Data Protection Officer/Appointed Person is Charlie Provan, who can be contacted at Charlie.Provan@fairmontconsulting.co.uk.

Information That We Collect

Fairmont Consulting processes your personal information to meet our legal, statutory and contractual obligations and to provide you with our products and services. We will never collect any unnecessary personal data from you and do not process your information in any way, other than as specified in this notice.

The personal data that we collect from is:

- Name
- Date of Birth
- Home Address
- Personal Email
- Business Email
- Home Telephone Number
- Mobile Telephone Number

We collect information in the following ways: Online Form, Over the phone or via email.

How We Use Your Personal Data (*Legal Basis for Processing)*

Fairmont Consulting takes your privacy very seriously and we will never disclose, share, or sell your data without your consent, unless required to do so by law. We only retain your data for as long as is necessary and for the purpose(s) specified in this notice. Where you have consented to us providing you with promotional offers and/or marketing, you are free to withdraw this consent at any time.

The purposes and reasons for processing your personal data are detailed below:

- ***Facilitating Loan Applications:*** *Collecting and processing personal and business information to facilitate loan applications with banks and challenger banks.*
- ***Communication and Customer Service:*** *Using personal information to communicate effectively with clients during the loan application and approval process.*
- ***Compliance with Regulatory Requirements:*** *Keeping records and documentation in accordance with applicable laws governing credit intermediaries.*
- ***Marketing:*** *We will occasionally send you marketing information where we have assessed that it is beneficial to you as a customer and in our interests. Such information will be non-intrusive and is processed on the grounds of legitimate interests*

Your Rights

You have the right to access any personal information that **Fairmont Consulting** processes about you and to request information about:

- What personal data we hold about you
- The purposes of the processing
- The categories of personal data concerned
- The recipients to whom the personal data has/will be disclosed
- How long we intend to store your personal data for
- If we did not collect the data directly from you, information about the source

If you believe that we hold any incomplete or inaccurate data about you, you have the right to ask us to correct and/or complete the information and we will strive to do so as quickly as possible; unless there is a valid reason for not doing so, at which point you will be notified.

You also have the right to request erasure of your personal data or to restrict processing (*where applicable)* in accordance with the data protection laws; as well as to object to any direct marketing from us. Where applicable, you have the right to data portability of your information and the right to be informed about any automated decision-making we may use.

If we receive a request from you to exercise any of the above rights, we may ask you to verify your identity before acting on the request; this is to ensure that your data is protected and kept secure.

Sharing and Disclosing Your Personal Information

We do not share or disclose any of your personal information without your consent, other than for the purposes specified in this notice or where there is a legal requirement. Fairmont Consulting uses third parties to provide the below services and business functions; however, all processors acting on our behalf only process your data in accordance with instructions from us and comply fully with this privacy notice, the data protection laws and any other appropriate confidentiality and security measures.

Safeguarding Measures

Fairmont Consulting takes your privacy seriously and takes every reasonable measure and precaution to protect and secure your personal data. We work hard to protect you and your information from unauthorised access, alteration, disclosure or destruction and have several layers of security measures in place, *including* measures such as SSL, TLS, encryptions, pseudonymisation, restricted access, IT authentication, firewalls, anti-virus/malware.

How Long We Keep Your Data

Fairmont Consulting only ever retains personal information for as long as is necessary and we have strict review and retention policies in place to meet these obligations. We are required under UK tax law to keep your basic personal data *(name, address, contact details*) for a minimum of 6 years after which time it will be destroyed.

If you have consented to us using your details for direct marketing, we will keep such data until you notify us otherwise and/or withdraw your consent.

Marketing

Occasionally, Fairmont Consulting would like to contact you with the products, services, and market awareness. If you consent to us using your contact details for this purpose, you have the right to modify or withdraw your consent at any time by using the opt-out/unsubscribe options or by contacting Fairmont Consulting directly.

Legitimate interests

Fairmont Consulting Ltd will occasionally send products, services, and market awareness by email that have been identified as being beneficial to our customers and in our interests. Such information will be relevant to you as a customer and is non-intrusive and you will always have the option to opt-out/unsubscribe at any time.

Lodging A Complaint

Fairmont Consulting only processes your personal information in compliance with this privacy notice and in accordance with the relevant data protection laws. If, however, you wish to raise a complaint regarding the processing of your personal data or are unsatisfied with how we have handled your information, you have the right to lodge a complaint with the Commissioner.

Fairmont Consulting Ltd
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Information Commissioner's Office
Wycliffe House, Water Lane, Wilmslow SK9 5AF
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Fax: 01625 524 510
Email: enquiries@ico.org.uk